

Part I — Privacy Policy

Effective Date: August 5, 2026

Website: <https://texasrrs.com>

Texas Roofing and Restoration Services (“Texas RRS,” “we,” “our,” or “us”) respects your privacy. This Privacy Policy explains how we collect, use, protect, retain, and disclose information when you visit <https://texasrrs.com> (the “Website”), submit a contact form, communicate with us, or use our services.

1. Information We Collect

We may collect personal information that you voluntarily provide through our Website or during communications with us, including:

- Your name
- Email address
- Telephone or mobile number
- Property or service address
- Information about your roofing, restoration, inspection, or contracting needs
- Appointment or project information
- Messages, questions, photographs, documents, or other information you submit

Providing this information is voluntary. However, we may be unable to respond to your request or provide certain services without it.

2. How We Use Your Information

We may use the information we collect to:

- Respond to questions and service requests
- Schedule inspections, consultations, appointments, or project visits
- Prepare estimates or proposals
- Provide updates regarding appointments, services, projects, documentation, or customer requests
- Communicate with customers by telephone, email, or text message when authorized
- Maintain business and customer-service records
- Improve our Website and services
- Detect fraud, misuse, or security incidents
- Comply with applicable laws and legal obligations

3. Text Messaging and SMS Consent

When you provide your mobile number and separately consent to receive text messages, Texas Roofing and Restoration Services may send you customer-service and transactional messages related to your inquiry or services.

Messages may include:

- Appointment confirmations and reminders
- Inspection or consultation updates
- Estimate or proposal notifications
- Project scheduling and status updates
- Requests for information or documents
- Follow-up messages concerning services you requested

Message frequency varies depending on your inquiry, appointment, or project. Message and data rates may apply.

You may opt out at any time by replying **STOP** to a message. You may reply **HELP** for assistance or contact us at office@texasrrs.com or +1 888-762-5514.

Consent to receive text messages is not a condition of purchasing goods or services.

4. Mobile Information and SMS Consent

SMS privacy commitment

Mobile information, text-message opt-in data, and consent will not be sold, rented, transferred, or shared with third parties or affiliates for marketing or promotional purposes. Text-messaging originator opt-in data and consent will not be shared with any third parties.

We will use your mobile information only for the communications you authorized and for managing our customer relationship with you.

5. How We May Disclose Other Information

We may disclose non-SMS-related personal information in limited circumstances, including:

Service providers

We may use trusted companies that help us operate our Website, maintain business records, provide customer support, schedule services, or perform other business functions. These providers may access information only as necessary to perform services for us and are expected to protect it.

This provision does not authorize the sharing of text-message opt-in data or consent for third-party marketing or promotional purposes.

Legal requirements

We may disclose information when reasonably necessary to:

- Comply with applicable laws, regulations, subpoenas, court orders, or legal processes
- Protect the rights, safety, and property of Texas Roofing and Restoration Services, our customers, or others
- Investigate fraud, misuse, security incidents, or violations of our terms

Business transactions

Information may be transferred as part of a merger, acquisition, reorganization, financing, or sale of business assets, subject to applicable privacy requirements. Text-message opt-in data and consent will not be transferred for third-party marketing or promotional use.

6. Cookies and Website Data

Our Website may use necessary cookies, server logs, or similar technologies to operate properly, maintain security, and understand basic Website activity.

Depending on the services installed on the Website, this information may include:

- Internet Protocol address
- Browser and device type
- Pages viewed
- Date and time of visits
- Referring website
- General location based on an Internet Protocol address

7. Data Security

We use reasonable administrative, technical, and organizational safeguards intended to protect personal information. However, no website, electronic transmission, or storage system can be guaranteed to be completely secure. You submit information electronically at your own risk.

8. Data Retention

We retain personal information for as long as reasonably necessary to:

- Respond to your request
- Provide and document our services
- Maintain customer and business records
- Resolve disputes
- Enforce agreements
- Meet legal, accounting, insurance, and regulatory obligations

Information may be deleted or anonymized when it is no longer reasonably required.

9. Your Privacy Choices

You may contact us to request that we:

- Update or correct your personal information
- Delete certain information, subject to applicable legal and business-record requirements
- Stop sending nonessential email communications
- Stop sending text messages

To stop text messages, reply STOP at any time. Opting out of text messages will not prevent us from communicating through another method when necessary to provide requested services or meet legal obligations.

10. Third-Party Websites

Our Website may contain links to websites or services operated by other organizations. We are not responsible for the privacy, security, content, or practices of third-party websites. Review the privacy policy of any third-party website before providing personal information.

11. Children's Privacy

Our Website and services are intended for adults and are not directed to children under 13. We do not knowingly collect personal information from children under 13. Contact us if you believe a child has submitted personal information through the Website.

12. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with a revised effective date. Your continued use of the Website after an updated policy is posted constitutes acknowledgment of the revised policy.

13. Contact Us

For questions or requests concerning this Privacy Policy, contact:

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Email	office@texasrrs.com
Phone	+1 888-762-5514
Website	https://texasrrs.com